

# SCRUTINY REPORT

**MEETING:4<sup>th</sup>**  
**September 2024**

**DATE:**

**SUBJECT:Healthwatch**  
**Bury Annual Report**

**REPORT**  
**FROM:Healthwatch**  
**Bury**

**CONTACT OFFICER:**

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## **1.0 BACKGROUND** *[brief]*

1.1 The Healthwatch Bury Annual report, detailing the work of Healthwatch Bury CIC over the course of 2022 – 2023.

1.2 We also present the Greater Manchester Healthwatch Network Annual Report detailing the work the 10 Healthwatch of Greater Manchester are working together and the aims for the coming year.

## **2.0 ISSUES** *[brief]*

Highlighted issues raised by contacts and calls to our helpline include

- Difficulty in accessing NHS dentists
- The high levels of people requiring signposting/referral to foodbanks
- Difficulties in accessing services for Asylum seekers, immigrants and people whose first language is not English.

Also shown are priority areas for the coming year(s) following feedback and engagement with Bury patients and community groups.

## **3.0 CONCLUSION** *[brief]*

The reports as they are do not include specific recommendations. We would encourage system partners to cooperate and help us in our upcoming work, as well as taking future reports seriously, collaborating and responding where needed.

## **4.0 SAFEGUARDING IMPLICATIONS**

No specific safeguarding information contained.

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**List of Background Papers:-**

**Contact Details:-**

*Adam Webb, Chief Officer Healthwatch Bury.*

Executive Director sign off Date: \_\_\_\_\_

JET Meeting Date: \_\_\_\_\_